

ArvinMeritor Commercial Vehicle Aftermarket

Located in Florence, Ky., ArvinMeritor's Commercial Vehicle Aftermarket (CVA) business provides genuine original equipment-quality parts, backed by best-in-class service, training and support. The CVA product portfolio includes brakes, drivelines, suspensions, axles, clutches, tire inflation systems and other truck-related parts and components, including brands such as Euclid and a variety of all-makes products.

ArvinMeritor's CVA also offers a series of training programs, which provide a wide range of product information to customers. From hands-on technical training, relating to our complete line of drivetrain replacement components, to on-site training in installation, maintenance and troubleshooting for mechanics.

CVA also serves the Canadian heavy vehicle industry with an exclusive distribution facility located in Brampton, Ontario. The severe demands of the Canadian terrain require aftermarket components designed with heavy-duty integrity. The Brampton facility is prepared to supply a wide range of rugged-built drivetrain components for a variety of applications, including linehaul, construction, mining, and logging.

European Commercial Vehicle Aftermarket customers are serviced through the headquarters facility located in Zurich, Switzerland with 75 employees, including 11 sales professionals. Established in October 2000, the facility distributes brands to over 2,000 customers (both OE and independent distributors): ROR, Rockwell, and Meritor. Warehouses are located in The Netherlands and Wrexham, Wales. A reman facility is located in Maudslay, England.

South American customers are serviced through the Tambore, Brazil warehouse. Distributors and dealers serve as the main customers of the facility, with products such as front and rear axle parts, hub and drums, brake systems parts, bearings and front axle bushings kits supplied for trucks, buses, trailers and off-highway equipment. The Tambore warehouse is 45,200 square feet with 27 employees.

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Key Facts: North America

Number of active part numbers: 115,000

Number of part numbers stocked: 36,000

Facilities' sizes to serve customers:

- Florence 440,000
- Brampton 37,000
- Euclid facilities (total) 301,000

Parts Availability

With over 115,000 active part numbers, CVA supplies customers across North America with a comprehensive selection of genuine ArvinMeritor drivetrain and brake parts to meet their replacement or service needs.

From all-make components to proprietary items, CVA supplies customers with a broad range of aftermarket replacement parts – from complete kits to individual pieces. These include:

- Complete Braking System (multiple products and systems)
- Drivelines and u-joints
- Clutches
- Tandem and single drive axles
- Trailer axles
- Front steer axles
- Off-highway axles and brakes
- ZFMeritor transmissions
- Gabriel® shock absorbers
- Trailer air suspensions
- Meritor® Tire Inflation Systems
- GRA-MAG air suspension seats
- Friction products
- Heating and air conditioning products
- Meritor WABCO antilock braking systems
- Remanufactured components
- Ancra International cargo restraints

In addition, CVA provides a complete line of extra heavy drivetrain components to meet more demanding applications, such

as those found in Canada. Examples of these components include drive axles with a gross axle weight rating (GAWR) of up to 46,000 lbs., heavier-duty drivelines and more aggressive friction materials.

XpresswayPlus.com

ArvinMeritor's XpresswayPlus.com is designed to facilitate online parts ordering and cataloging. Current trade customers with an authorized user ID and password can access XpresswayPlus.com to place and check status of product orders. On the web site, original equipment manufacturers (OEMs) and warehouse distributors (WDs) can obtain price and availability, place orders, check order status, print invoices (if product has shipped), track shipments, and learn about new products.

Anyone can use the web site to view the Company's complete, up-to-date online parts catalog, featuring a full array of commercial and light vehicle components. The catalog section of XpresswayPlus.com can be accessed without a user ID or password. This section features product information and art for more than 100,000 aftermarket products.

New Programs

Meritor® Remanufactured Brake Shoe Program

The Meritor® Remanufactured Brake Shoe Program restores brake shoes following the same high quality standards as original Meritor® production brake shoes. Unlike some non-genuine quality brake parts all Meritor® aftermarket brake shoes are engineered and tested meet the same FMVSS safety regulations as the company's original equipment brake linings. ArvinMeritor subjects its

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foundation brakes to the most extensive laboratory and dynamometer testing in the industry.

ArvinMeritor produces more than 300 remanufactured shoes and 250 remanufactured kits that cover nearly 90 different brake types and sizes, with 12 separate Meritor® friction materials available. These products are available for virtually every heavy-duty brake application.

Meritor WABCO Trailer ABS Retrofit Program

Meritor WABCO's Trailer ABS Retrofit Program allows truck fleets to take advantage of the benefits of ABS on their current non-ABS-equipped trailers. For dealerships and distributors that want to become retrofit centers, ArvinMeritor and Meritor WABCO provide two-day classroom training sessions and supply all of the necessary field training materials. Additional help with specifications, installation and troubleshooting is available by phone or in person.

Remanufactured Clutches

ArvinMeritor's remanufactured clutches provide new clutch quality at an affordable price. These components meet the stringent durability and performance specifications required of the company's new clutches, as well as the same product features.

Remanufactured Axle Carriers

ArvinMeritor's remanufactured axle carriers provide consistent high quality, at well below the cost of a new unit. And all components are guaranteed genuine

Meritor® brand parts that meet original equipment standards.

After throwing away nine major parts and replacing them with genuine, new spec level parts (never "will fit" parts), the company puts the carriers through its toughest tests: Magnafluxing, to check for cracks, stress and fatigue points; and dimensional tests, to ensure exact specifications. Finally, the units are load-tested to strict OEM standards.

CVA also offers the following quality remanufactured products:

- Transmissions
- Power steering units
- Lucas hydraulic wheel cylinders
- Stopmaster wedge brakes

Customer Service

Customer Service Department

Highly trained service technicians provide vehicle OEMs, dealers, distributors, fleets and drivers with an all-purpose, on-call solution for customer satisfaction.

Whether it's a question about spec'ing, proper adjustment of automatic slack adjusters, ordering product literature, delivery of replacement components, or a simple question about warranty coverage, ArvinMeritor service technicians are trained to solve the problem with one call.

All services and emergency order shipments are available 24 hours-a-day, 7 days-a-week across North America through our Florence, Ky., distribution center.

Toll-free Hotlines –

Meritor 888-725-9355

Euclid: 866-2-EUCLID

Canada 800-387-3889

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